

Privacy Policy

Introduction

This document describes the Serafin Investigations policy regarding personal information, site security, communication, and site usage of serafininvestigations.com and all other sites operated by Serafin Investigations. Use of the website signifies your agreement to the terms and conditions of use set forth in this document. If you do not agree to these terms, you may not access or otherwise use this website.

Collection of Personal Information

Serafin Investigations respects your privacy. On occasion, we ask for personal data collected directly from you on this website, which may include first and last name, address, email address, and phone number. This may be collected through a submission form, during registration, while making a reservation, or when contacting us with questions. The information is used to fulfill requests such as sending brochures by mail, to use special features of the site, or to contact you regarding your request. We implement industry-standard security measures, including data encryption and access controls, to prevent unauthorized access to or sharing of user data. Your privacy is important to us. We are committed to ensuring that your personal data is protected and not shared with third parties for marketing purposes under any circumstances.

Your data will not be transferred to external organizations, except as required by law. We have implemented specific measures to prevent unauthorized sharing of your data.

No mobile information will be shared with third parties/affiliates. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

By voluntarily providing personal information, you are consenting to the collection and use of your personal information in accordance with the terms of this Privacy Policy.

You may choose not to use any service that requires the use of your personal information in a manner not described in this Privacy Policy. Your use of www.serafininvestigations.com, or any other Serafin Investigations online services will be considered as your consent to the use of your personal information in the way described.

As a matter of policy, your email address and phone number will not be sold, rented, or shared with any other business or organization. Users who opt to receive communications from us may, from time to time, receive updates about new website features, services, and other information related to Serafin Investigations. To unsubscribe, click the unsubscribe link.

If you provide your phone number, you agree to receive SMS from Serafin Investigations regarding your contact submission. You may opt-out of receiving SMS messages at any time

by replying "STOP." Message and data rates may apply. We do not share your phone number or SMS opt-in consent with third parties.

Information Collected from Your Device

Our website may use technologies such as cookies, web beacons, pixels, and other similar technologies to automatically collect certain information from your device including, for example, your IP address, date and time of your visit, browser and operating system information, referring website address, and other information about how you interact with the website. These technologies enhance your user experience and enable certain features. Email campaigns may also use tracking technologies to collect information such as your IP address, browser type and version, and email engagement statistics.

Information Collected from Our Partners

We may collect personal information about you from our third-party partners and combine it with other information that we collect. This may include, for example, your demographic information and geographic location.

Security of Personal Information

We exercise reasonable care to protect your non-public personal information. Unfortunately, no data transmission over the internet can be guaranteed to be 100% secure. Once received, we maintain physical, electronic, and procedural safeguards to protect your data.

We may disclose personal information in special cases when we have a good faith belief that such action is necessary to: (a) comply with legal requirements or processes; (b) protect and defend our rights; or (c) act to protect the interests of our users or others. We may also provide aggregate, non-personal statistics about site traffic, but this will not include any personal information.

Third-Party Links

Serafininvestigations.com may contain links to other sites, including those of our business partners. While we try to link only to sites that share our standards and respect for privacy, we are not responsible for the privacy practices employed by other sites. Use of such links is at your own risk.

Modification of Terms and Conditions

Serafin Investigations reserves the right to change, modify, add, or remove any portion of this policy at any time. Changes will be posted on the website. We may also modify or discontinue website features, services, or access without notice or liability.

Contact Information

If you have questions about our privacy policy, please contact us at robert@serafininvestigations.